



<Date>

**1. Introduction**

- 1.1. These terms and conditions govern the provision of lawn mowing and gardening services by Pulse Lawn Mowing & Gardening Victoria Point hereinafter referred to as "the Company."

**2. Services**

- 2.1. The Company agrees to provide lawn mowing and gardening services as specified in the client's request.
- 2.2. The client agrees to provide access to the property for the performance of services.
- 2.3. Due to ranging factors that affect scheduling; the Company are unable to specify an exact time of day for the regular service. However, the Company will be in communication to ensure that the day and time for the regular service works with the Client.
- 2.4. Any quote or estimate is subject to revision, due to changes to the nature or extent of the requested work. This may apply to both labour and materials. However, the quote will not be amended without consultation with the Client.

**3. Pricing and Payments**

- 3.1. Pricing for services will be as agreed upon in writing or as per the Company's standard pricing at the time of booking.
- 3.2. Payments are due upon completion of services unless otherwise agreed in writing.
- 3.3. Late payments may incur additional charges.

**4. Cancellations and Rescheduling**

- 4.1. The client must provide at least 24 hours' notice for cancellations or rescheduling.
- 4.2. Failure to provide timely notice may result in a cancellation fee.

**5. Liability**

- 5.1. The Company is not liable for damage to property caused by pre-existing conditions or unforeseeable circumstances.
- 5.2. The Client is responsible for removing any obstacles or hazards from the work area before services are performed. Please ensure the service areas are free from pet droppings, toys, bones, rocks or any other type of debris before the service day. These types of items are hazardous if hit by mower blades and can result in serious damage to the property or equipment, or serious injury to our staff and/or others. If the Company observes debris left on the lawn, the Company will not be able to conduct services in the area. The Company will reserve the right to charge the original quoted fee for service. The Company can provide a quote to include clearing the area of debris for the regular service if this is required.

## **6. Damages**

- 6.1. The Company are a team of professionals and take all due care to ensure that incidents do not occur, however accidents do happen from time to time. The Company carry full public liability insurance for your peace of mind. However, not all damage is automatically covered. It is the property occupant's responsibility to minimise the risk of such an incident, therefore it is recommended that the Client remove any potential hazard from the area, prior to work commencing. If these hazardous items cannot be removed, then it is recommended, especially if in long grass, that the Client highlights these items to the Company prior to work commencing.

Damages: The Company take all care to ensure damage to any property is limited, however the Company do not accept responsibility for damage to any of the following areas of the property, due to the nature of the terrain:

- Trees or branches
  - Water Tanks
  - Shrubs, saplings
  - Broken or damaged windows (or any other object) due to stone damage
  - Any irrigation fitting or part
- 6.2. Any Holiday decorations, pots and garden decorations on the ground or in bushes and trees
- 6.3. Play equipment
- 6.4. Further, the Client, by engaging the Companies services, acknowledges that due to the nature of our work and the terrain, that damages are a possibility. The client acknowledges that the Company is not liable for these damages and accepts no responsibility.

## **7. Weather Conditions**

- 7.1. Services may be postponed or rescheduled in cases of adverse weather conditions.

## **8. Satisfaction Guarantee**

- 8.1. The Company strives for customer satisfaction. If the client is dissatisfied with the services, they must notify the Company within [X] hours of completion.

## **9. Termination of Services**

- 9.1. Either party may terminate services with written notice.
- 9.2. The client may be charged for services rendered up to the termination date.

## **10. Confidentiality**

- 10.1. Both parties agree to keep any confidential information obtained during the provision of services confidential.

## **11. Governing Law**

- 11.1. These terms and conditions are governed by the laws of the state of [Your State].

## **12. Changes to Terms**

- 12.1. The Company reserves the right to modify these terms and conditions with written notice to the client.

## **13. Entire Agreement**

- 13.1. These terms and conditions constitute the entire agreement between the parties and supersede any previous agreements.

By engaging in our services, the client agrees to these terms and conditions.

Pulse Lawn Mowing & Gardening \_\_\_\_\_

Client \_\_\_\_\_

SERVICE WITH HEART

**1300** MYPULSE  
697857